

FAREHAM ACCESS GROUP

DISABILITY DOESN'T
STOP US!

March / April 2004 NEWSLETTER

Tel: 023 9238 8049 Website: www.farehamaccess.org.uk



Update:

Richard & Lorraine met with

Mr Richard Marwood the South Network Implementation Manager, at the White Hart Lane Post Office in Portchester on 11.03.2004 to discuss the positioning of the drop down writing shelf for signing Benefit books, etc.

Quote from R. Marwood's email
"Apparently the Post Office call it the



Easy Drop Counter, (EDC), though after seeing the difficulty you had using it, I'm sure that you will feel the name is hardly appropriate!

I have requested that the EDC is moved from its current position (as shown in front of position 2) to between positions 2 & 3; position 1 being at the far left. However, I do appreciate that this will not solve the problems that you currently face in using the EDC and in accessing the

PIN Pads.

I have included in my report that you cannot reach the top of the EDC, and even if you could, it is doubtful that you would be able to pull the counter down independently.

I have gone on to say that I do not believe there to be any benefit by fitting the EDC in their current format.

I also raised the issue of the PIN Pads not being accessible. I have asked if we have considered the use of a curved shelf, fitted at a lower height, upon which the PIN Pads might be fitted. I do, though, suspect that will be a Health & Safety issue with this type of solution. Some customers may use it as a seat and could suffer injury, were it to collapse!!

I will let you have news of the response I receive, and I wish you luck with your continued campaigning".

Source - Richard Marwood, Implementation Manager, South East Network Implementation & Equipment Team



NHS Direct 0845 46 47

NHS Direct is a National Health Service and is available 24 hours a day, seven days a week. Staff are trained who will be happy to answer health related questions and give professional advice. Please give a few moments to connect.

Source - WGDP News Winter 2003

THOSE STEPS!

17.02.04 An article in the F & G 'News' had the site team from Carillion and Project Manager David Rowe, building Market Quay shopping and leisure complex in Fareham, sitting on top of the **stepped rows** of the five screen cinema. Joint developers Miller/CTP say the cinema, fitness club, two themed restaurant bars and shops are set to begin welcoming customers through their doors next summer.

Where are the cinema loving wheelchair users and those people with a restrictive mobility going to sit?

If you have the answer please inform Lorraine by phone or email.

New Report into Disability and Social Exclusion.

It is well known that many disabled people are out of work and living in poverty. But little is understood about the process of becoming disabled: who is most at risk, how it affects their income, and the impact on the rest of the family. Look at Website:

<http://www.jrf.org.uk/knowledge/finding/s/socialpolicy/n23.asp>

Source - Fareham Community Action e-news No 25

STROKE Leaflet

F & G PCT have produced a leaflet about a stroke, called 'What would you like to know' - Information for anyone who has suffered a stroke. To get a copy contact the Stroke Association on: 0845 3033 100 or look at their website: www.stroke.org.uk

The Fareham Access Group held their 7th Annual General Meeting on 7th April 2004 at 12.15pm at the Portchester Parish Hall in Assheton Court off Castle St. Members and invited representatives from other Access Groups came along and enjoyed a free lunch and a chance to chat together.

Ruth Atkinson from the local Police Authority and Sargent Patrick Dawson gave an in-site of their work with an opportunity to complete questionnaires. The Management Team was welcomed in, Lorraine Herrington, Management Team Leader, Richard Herrington. Treasurer and Membership Secretary and Gill Utting, Minutes Secretary.

The next Group Meeting is 7th July same time and place.

If interested

contact Lorraine on: 023 9238 8049

Are Organisations prepared for the October 2004 Disability Access requirements?

Results of a survey show many are getting ready but background understanding is limited, see:

<http://www.dwp.gov.uk/mediacentre/pressreleases/2004/jan/iad-290104.asp>

Source- FCA e-newsletter Feb 04 No. 30

WHY NOT GET YOUR OWN NEWS

This is just a sample of the Group Newsletter. To have your own copy at only £3.00 per six copies a year please contact Lorraine: 023 9238 8049 or email: lorraine@farehamaccess.org.uk

Fareham Access Group:- Not just talk, we get things done!